

**In the claims:**

1. (Currently amended) A method comprising:

graphically presenting a set of one or more icons, wherein the icons are associated with a configuration management system repository and configuration items stored in the configuration management system repository, wherein the icons are presented in a hierarchical view;

receiving a command associated with the set, wherein the command is received through a graphical user interface, and wherein the command is associated with operations for modifying at least one first level of the configuration items ~~the configuration management system repository~~;

requesting performance of the operations for modifying the configuration management system repository; and

generating at least one second level of the configuration items based on the modification to the at least one first level; and

modifying the graphical presentation of the set to reflect the modification of the configuration management system repository.

2. (Original) The method of claim 1, wherein the configuration management system repository includes an operation support system.

3. (Original) The method of claim 1, wherein the operations for modifying the configuration management repository are selected from the set consisting of a copy operation, a delete operation, a move operation, a search operation, and a difference operation.

4. (Original) The method of claim 1, wherein the configuration management system repository is represented at a highest level of the hierarchy.

5. (Currently amended) A method comprising:

receiving a request to modify one or more configuration items, wherein the request is associated with a direct manipulation GUI command, wherein the configuration items are associated with configuration item icons, and wherein the configuration items are stored in a configuration management system repository;

modifying the one or more configuration items, wherein the modifying includes modifying high-level representations of the one or more configuration items associated with at least one first system;

generating low-level representations of the one or more configuration items associated with at least one second system; and

exporting the low-level representations to a database.

6. (Original) The method of claim 5, wherein the high-level representations include Extensible Markup Language (XML) code.

7. (Cancelled) The method of claim 5, wherein the low-level representations are generated based on the high-level representations.

8. (Original) The method of claim 7, wherein the low-level representations include XML code.

9. (Original) The method of claim 5, wherein the database is part of an operations support system.

10. (Original) The method of claim 5, wherein the configuration management system repository is part of an operations support system.

11. (Currently amended) A method comprising

receiving a request to change contents of a configuration management system repository,  
wherein the contents include a first set of low-level configuration items associated with  
a first system, wherein the request is based on a copy command, a delete command, or  
a move command received from a graphical user interface (GUI), and wherein the GUI  
presents the configuration items in a hierarchy view;

changing the contents of the configuration management system repository based on the  
request, wherein the changing includes,

creating, modifying, or deleting high-level configuration items associated with a second  
system based on the requested change to the first set of low-level configuration  
items, ~~wherein the high-level configuration items are associated with ones of the  
first set of low-level configuration items~~;

generating a second set of low-level configuration items based on the changes made  
to the high-level configuration items;

~~transforming the high-level configuration items into a second set of low-level  
configuration items, wherein the transforming includes applying one or more of a  
third set of stylesheets~~;

comparing the second set to the first set; and

creating, modifying, or deleting ones of the first set, based on the comparing.

12. (Original) The method of claim 11, wherein the high-level configuration items are  
represented using Extensible Markup Language (XML).

13. (Original) The method of claim 11, wherein the low-level configuration items are  
represented using XML.

14. (Original) The method of claim 11, wherein the configuration management system repository is part of an operations system support system.

15. (Currently amended) An apparatus comprising:

a configuration tools user interface unit adapted to perform the following: graphically present a set of one or more icons, wherein the icons are associated with a configuration management system repository and configuration items stored in the configuration management system repository, wherein the icons are presented in a hierarchical view;

receive a command associated with the set, wherein the command is received through a graphical user interface, and wherein the command is associated with operations for modifying an at least one first level of the configuration items ~~the configuration management system repository~~;

request performance of the operations for modifying the configuration management system repository; and

generating an at least one second level of the configuration items based on the modification to the at least one first level; and

modify the graphical presentation of the set to reflect the modifications to the configuration management system repository.

16. (Original) The apparatus of claim 15, wherein the configuration management system repository includes an operation support system.

17. (Original) The apparatus of claim 15, wherein the operations for modifying the configuration management repository are selected from the set consisting of a copy operation, a delete operation, a move operation, a search operation, and a difference operation.

18. (Original) The apparatus of claim 15, wherein the configuration management system repository is represented at a highest level of the hierarchy.

19. (Currently amended) A ~~machine~~ computer-readable medium that provides instructions, which when executed by a ~~machine~~ computer, cause the ~~machine~~ computer to perform operations comprising:

graphically presenting a set of one or more icons, wherein the icons are associated with a configuration management system repository and configuration items stored in the configuration management system repository, wherein the icons are presented in a hierarchical view;

receiving a command associated with the set, wherein the command is received through a graphical user interface, and wherein the command is associated with operations for modifying at least one first level of configuration items ~~the configuration management system repository~~;

requesting performance of the operations for modifying the configuration management system repository; ~~and~~

generating at least one second level of the configuration items based on the modification to the at least one first level; and

modifying the graphical presentation of the set to reflect the modification of the configuration management system repository.

20. (Currently amended) The ~~machine~~ computer-readable medium of claim 19, wherein the configuration management system repository includes an operation support system.

21. (Currently amended) The ~~machine~~ computer-readable medium of claim 19, wherein the operations for modifying the configuration management repository is selected from the set

consisting of a copy operation, a delete operation, a move operation, a search operation, and a difference operation.

22. (Currently amended) The ~~machine~~ computer-readable medium of claim 19, wherein the configuration management system repository is represented at a highest level of the hierarchy.

23. (Currently amended) A ~~machine~~ computer-readable medium that provides instructions, which when executed by a ~~machine~~ computer, cause the ~~machine~~ computer to perform operations comprising:

receiving a request to modify one or more configuration items, wherein the request is associated with a direct manipulation GUI command, wherein the configuration items are associated with configuration item icons, and wherein the configuration items are stored in a configuration management system repository; modifying the one or more configuration items, wherein the modifying includes modifying high-level representations of the one or more configuration items associated with at least one first system;

generating low-level representations of the one or more configuration items associated with at least one second system; and

exporting the low-level representations to a database.

24. (Currently amended) The ~~machine~~ computer-readable medium of claim 23, wherein the high-level representations include Extensible Markup Language (XML) code.

25. (Cancelled) The method of claim 23, wherein the low-level representations are generated based on the high-level representations.

26. (Currently amended) The ~~machine~~ computer-readable medium of claim 23, wherein the low-level representations include XML code.

27. (Currently amended) The ~~machine~~ computer-readable medium of claim 23, wherein the database is part of an operations support system.

28. (Currently amended) The ~~machine~~ computer-readable medium of claim 23, wherein the configuration management system repository is part of an operations support system.

29. (Currently amended) A ~~machine~~ computer-readable medium that provides instructions, which when executed by a ~~machine~~ computer, cause the ~~machine~~ computer to perform operations comprising:

receiving a request to change contents of a configuration management system repository, wherein the contents include a first set of low-level configuration items associated with a first system, wherein the request is based on a copy command, a delete command, or a move command received from a graphical user interface (GUI), and wherein the GUI presents the configuration items in a hierarchy view;

changing the contents of the configuration management system repository based on the request, wherein the changing includes,

creating, modifying, or deleting high-level configuration items associated with a second system based on the requested change to the first set of low-level configuration items, ~~wherein the high level configuration items are associated with ones of the first set of low level configuration items;~~

generating a second set of low-level configuration items based on the changes made to the high-level configuration items;

~~transforming the high level configuration items into a second set of low level configuration items, wherein the transforming includes applying one or more of a third set of stylesheets;~~

comparing the second set to the first set; and

creating, modifying, or deleting ones of the first set, based on the comparing.

30. (Currently amended) The ~~machine~~ computer-readable medium of claim 29, wherein the high-level configuration items are represented using Extensible Markup Language (XML).

31. (Currently amended) The ~~machine~~ computer-readable medium of claim 29, wherein the low-level configuration items are represented using XML.

32. (Currently amended) The ~~machine~~ computer-readable medium of claim 29, wherein the configuration management system repository is part of an operations system support system.

33. (New) The method of claim 1, further comprising:

comparing the newly generated at least one second level of configuration items with the prior at least one second level of configuration items.

34. (New) The method of claim 33, further comprising:

modifying the at least one second level of configuration items based on the comparison of the newly generated at least one second level of configuration items with the previous at least one second level of configuration items.

35. (New) The method of claim 1, further comprising:

exporting the at least one second level of configuration items to at least one operational support system.

36. (New) The computer-readable medium of claim 29, wherein the generation of a second set of low-level configuration items further comprises:

applying a set of stylesheets to the high-level configuration items to create the second set of low-level configuration items.